

Visitor Protocols

The new guidelines for visitation are as follows:

- Visitation can now occur on each individual neighborhood in a designated common space.
- Visitation will only occur on those neighborhoods designated as Green Zones. Neighborhoods in the Yellow Zones will continue to be offered Chapel Visits. Chapel Visits will not be scheduled for neighborhoods in the Green Zones. Residents who are newly admitted to the facility or on isolation precautions waiting to be tested for COVID-19 will not be allowed visitation until after a negative COVID-19 swab.
- Visitors will be screened for COVID-19 symptoms at reception.
- All visitors must follow infection prevention practices, including maintaining a 6 foot distance and donning the following PPE- mask (over both the mouth and the nose), face shield (down and covering face), and a gown. All of the PPE will be provided by the facility. Visitors who feel ill in any way will be asked to reschedule their visits until symptoms are no longer present.
- All visitation must be scheduled through the Activities Department. We ask for your patience with Michaela as she is trying to both run an Activities program for the whole facility and facilitate family visits at the same time.
- Each resident can schedule 1 visit per week with up to 2 visitors. Each visit will last no more than 60 minutes.
- Visitors are to go to the designated visiting area on the neighborhood and leave the facility directly from the visiting area. Visitors are not to wander through the neighborhood or anywhere else in the facility except to use the public restrooms outside of the neighborhood.
- Residents cannot eat food or drinks with their visitors. Food can be brought in for the resident to eat after the visit.
- Failure to comply with these guidelines, most especially the PPE and physical distancing guidelines, will result in the revocation of visiting privileges.

This visitation policy will go into effect on 3/15/2021. The visitation policy for compassionate care has not been changed. Please call Michaela to schedule your visits. She will be off next week and will return your call in the order it was received.